Western University Office of Equity, Diversity & Inclusion

Inclusive Language Guide

Land Acknowledgement

We acknowledge that Western University is located on the traditional lands of the Anishinaabek (Ah-nish-in-a-bek), Haudenosaunee (Ho-den-no-show-nee), Lūnaapéewak (Len-ahpay- wuk) and Chonnonton (Chun-ongk-ton) Nations, on lands connected with the London Township and Sombra Treaties of 1796 and the Dish with One Spoon Covenant Wampum.

With this, we respect the longstanding relationships that Indigenous Nations have to this land, as they are the original caretakers. We acknowledge historical and ongoing injustices that Indigenous Peoples (First Nations, Métis and Inuit) endure in Canada, and we accept responsibility as a public institution to contribute toward revealing and correcting miseducation as well as renewing respectful relationships with Indigenous communities through our teaching, research and community service.

We cannot forget that as part of the official systemic process to assimilate Indigenous Peoples in Canada. In Residential Schools, for example, Indigenous children were forbidden from speaking their language and punished when they did. Yet, language is a cultural means for communicating values and beliefs and building relationships. Therefore, because English is a colonial language which is used throughout this guide in the writing, description, language, and recommendations, it is essential to remember that it was forcefully brought to Indigenous lands and communities through colonial power structures. This fact continues to influence the relationship between settlers and Indigenous peoples. The most respectful approach to Indigenous Peoples is to learn the words they use to refer to themselves and show respect for their self-determination.

Acknowledgements

The Office of Equity, Diversity & Inclusion would like to recognize the work and time that many internal and external reviewers put into revising the Inclusive Language Guide. To all reviewers, we thank you for your dedication to inclusivity and for participating in the creation of this educational resource to make Western a place where students, staff, and faculty can feel welcome.

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Introduction

The Western Strategic Plan: Towards Western at 150 prioritizes the creation of a more equitable and inclusive campus and to thrive through belonging. The Office of Equity, Diversity & Inclusion at Western is committed to creating resources that guide our community in building inclusive spaces where people are recognized, respected, and validated. We hope that this Inclusive Language Guide helps build an understanding of the ways language can be used to welcome and acknowledge the diverse peoples across campus, at the affiliated colleges, and in society.

At Western University, the primary language used is English due to the colonial history of the establishment of the City of London. Language reflects social constructs, relationships, and powers. Languages are fluid, changing as time and societies shift. The etymology and historical background of words used in the English language, the reasons behind their creation and use, and the impact these have on people, are all factors that contribute to the fluidity and changes in the use of the English language. Creating inclusive spaces by using the current and most appropriate terminology is essential to conveying the message that we practice allyship, and respectful crosscultural interactions. On the contrary, using words that are not inclusive can be offensive and leave individuals feeling invalidated, and unwelcomed. It could also damage their sense of belonging, and cause trauma or harm, making the campus an alienating place.

Language is not just words. It portrays a vision of the world, and the words, whether spoken or written, can touch people's lives in positive ways, but they can also be harmful. The purpose of this guide is to:

- 1. Provide some key principles and recommendations to encourage the use of inclusive language in our personal and professional lives;
- 2. Explain how and why certain language related to equity, diversity, inclusion, and decolonization has changed over time; and
- 3. Provide examples of language that is presently derogatory and substituting them for language that convey respect and validation for diversity.

This guide does not provide an extensive list of the language that has historically harmed equity-deserving group members, nor a prescriptive manual of words that should or should not be used.

It provides recommendations about the use of words and phrases that do not deliberately exclude or harm equity-deserving group members. With this guide, we encourage the Western community to reflect on the language being used in class, at work, with friends and family, and the reasons why you are willing to use or avoid them. This guide is a living document that will be updated whenever necessary to reflect and honour the language changes surrounding Equity, Diversity, Inclusion, Accessibility, Decolonization, and Indigenization.

Defining Inclusive Language at Western

Inclusive language respects and acknowledges diverse identities. Using inclusive language involves avoiding terms that perpetuate erasure or exclude people based on prejudices, biases, and stereotypes, while proactively using words that are welcoming and advocate for a more inclusive society. Inclusive language puts people first and contributes to an environment where people can bring their whole selves to university.

Guiding Principles in Inclusive Language

Some general principles of using inclusive language are presented in the table below.

Principle	Description	Application Examples
People first	Since language	Use language that
	communicates people's	demonstrates respect
	thoughts and world views, it	towards individuality.
	is helpful to focus on people	• Use the language people
	as individuals who are part of	use to describe themselves
	a diverse society.	or call them the way they
		prefer to be called. Note :
		some people use words
		that were used in the past
		to oppress the group they
		belong to as a sign of
		empowerment. For
		example, some people
		refer to themselves as
		"queer", a word used as a
		slur in the past. Even
		though someone might use
		this word to describe
		themselves, they might
		not see it as appropriate
		for people to refer to them
		in the same way.

		When in doubt, please ask individuals about their preferences.
Words matter	Your choice of words influences the people listening, and those words and phrases can either harm or include them. Words have the power to stereotype and discriminate or, on the contrary, show that we care and value differences.	 Avoid using adjectives as nouns to refer to groups of people, or labels based on a condition. For example, "the Blacks", "the gays", "autistics". Instead, use the adjectives or nouns with descriptive phrases. For example, "Black people", "gay men", "people living with autism". When in doubt, please ask individuals about their preferences.
Keep an open mindset to changes in language	It is crucial to keep an open and empathetic mindset. Language related to diversity and inclusion has changed over time. Learning how those terms have changed and choosing the words that are considered appropriate in the current time shows commitment to building inclusive spaces and respect for the reasons why those changes were made.	 Be curious about how language has changed. Search for resources, such as this guide, to learn more about how language related to equity, diversity, inclusion, and decolonization has evolved. Be proactive and use a more inclusive language on purpose. Find opportunities to share what you have learned about inclusive language with your friends, family, and colleagues.
Be aware of stereotypes and microaggressions	A stereotype is a conventional, intuitive, and oversimplified opinion, idea,	Be cautious about making sweeping statements or assumptions about any social group.

	or belief about a person's community or identity. Stereotypes can perpetuate erroneous and hurtful opinions of people and communities. There is language that has been historically used to oppress and perpetuate discrimination and stereotypes of equity-deserving groups.	 It is crucial to be curious and keep learning about words, phrases, and perspectives that might offend people and cause harm, or that might be microaggressions towards equity-deserving groups. Inclusive language helps prevent microaggressions.
	Microaggressions are "the brief and commonplace daily verbal, behavioural, and environmental indignities, whether intentional or unintentional, that communicate hostile, derogatory, or negative racial, gender, sexual orientations, and religious slights and insults to the target person or group" (Sue, 2010, p. 229).	
Engage in self-reflection	Reflect on why you use certain words or phrases, their origins, and if there are more inclusive options that you can use.	Many words and phrases are said or written without analyzing where they come from and what their impact is on individuals. Take time to reflect on why those words or phrases are common and how they can harm people around us.

(Adapted from British Columbia Public Service Agency, 2018; American Psychological Association, 2022)

Content Warning: The content that will be presented in this guide might make you feel uncomfortable and could trigger difficult emotions. This guide presents a list of some outdated words and more appropriate substitutes. Keep in mind that these words will keep evolving and that it is important to unlearn and learn as the inclusive language changes.

The following resources are available to you at Western.

<u>For students</u>: Mental Health Support Resources. All appointments need to be booked in advance by calling **519-661-3030**.

<u>For Indigenous students</u>: For student support, please visit the Indigenous Student Centre on the second floor of the Western Student Services Building, room 2100.

<u>For Faculty and Staff members</u>: <u>Mental Health Resources for Faculty and Staff members</u> can be found on the Human Resources Mental Health website.

Inclusive Language Related to Disabilities

The Ontario Human Rights Commission (OHRC, 2016) states that a disability "is a complex, evolving matter. The term 'disability' covers a broad range and degree of conditions. A disability may have been present at birth, caused by an accident, developed over time", or go undetected (para. 1).

Disabilities can be **visible or non-visible**. **Visible disabilities** can be noticed by just looking at the person. For example, involuntary shaking or paralysis. **Non-visible disabilities** are not immediately noticeable, and it may affect the way people speak, hear, or think, and they are commonly misunderstood and overlooked. Some examples of non-visible disabilities are brain injuries, mental health conditions, chronic pain, hearing, and vision impairments, among others. *The Code* (section 10) defines 'disability' as:

- 1. "any degree of physical disability, infirmity, malformation or disfigurement that is caused by bodily injury, birth defect or illness and, without limiting the generality of the foregoing, includes diabetes mellitus, epilepsy, a brain injury, any degree of paralysis, amputation, lack of physical co-ordination, blindness or visual impediment, deafness or hearing impediment, muteness or speech impediment, or physical reliance on a guide dog or other animal or on a wheelchair or other remedial appliance or device;
- 2. a condition of mental impairment or a developmental disability;
- 3. a learning disability, or a dysfunction in one or more of the processes involved in understanding or using symbols or spoken language;
- 4. a mental disorder; or
- 5. an injury or disability for which benefits were claimed or received under the insurance plan established under the *Workplace Safety and Insurance Act*, 1997."

(OHRC, 2016, para. 1)

The Convention of the Rights of Persons with Disabilities by the United Nations (UN, 2006) explains that "disability is an evolving concept and that disability results from the interaction between persons with impairments and attitudinal and environmental barriers that hinders their full and effective participation in society on an equal basis with others" (Preamble, para. 5).

Terminology about disabilities can vary. People are encouraged to use terms and descriptions that honour and explain *person-first and identity-first perspectives*. Language should be selected with the understanding that the individual's preference supersedes matters of style.

Person-first language emphasizes the person before the disability or condition. It keeps the individuals as the most essential element in the language we use, instead of considering that a specific condition is what defines the person. For example, 'a man who is blind', 'a person who has a traumatic brain injury'. Use of this proactive language will reinforce that people with disabilities are treated with the same respect as individuals who do not have disabilities. However, this language does not work for some people because their disability is an integral part of who they are, in which case they prefer identity-first language.

Identity-first language focuses on the disability, and it is up to people to choose which language they prefer. Identity-first language "is often used as an expression of cultural pride and a reclamation of a disability or chronic condition that once conferred a negative identity" (<u>APA</u>, <u>2020b</u>, <u>para</u>. 5). Some examples are 'an epileptic person', 'a blind person', or 'a deaf person'.

Person-first Language	Identify-first Language
A person with a disability	A disabled person
A person who is deaf	A deaf person
A person who is blind	A blind person

Both approaches are acceptable, so it is essential to learn or ask which is the preferred approach of a specific group or a person. When in doubt, ask individuals about their preferences.

Terms Related to Disability Status

Instead of	Try the Substitute	Why?
• special needs	• person with a disability	Use person-first or identity-
• physically challenged	• person who has a disability	first language as is
• mentally challenged	• disabled person	appropriate for the person

delayed disabilities child with a congenital disability child with a birth impairment physically disabled person person with a physical disability • mentally ill person with a mental disorder person with a mental illness person living with a mental health condition person with a mental illness person comes first. When we say "person with a mental disorder" we are emphasizing they are not defined solely by their disability. person with deafness person who is deaf person with deafness person who is deaf person with deafness person ownes first. When we say "person with a mental disorder" we are emphasizing they are not defined solely by their disability. It is a way to separate their identity from their disability. person who is deaf person who is deaf person ownes first. When we say "person with a mental disorder" we are emphasizing they are not defined solely by their disability. It is a way to separate their identity from their disability. person who is deaf person with deafness person ownes first. When we say "person with a mental disorder" we are emphasizing they are not defined solely by their disability. person with deafness person with deafness person ownes first. When we say "person with a mental disorder" we are emphasizing they are not defined solely by their disability. person with deafness operate their identity from their disability. person with a mental illness person comes first. When we say "person with a mental disorder" we are emphasizing they are not defined by the condition they have. Their identity as a person comes first. When we say "person with a mental disorder" we are emphasizing they are not defined by the condition they have. Their identity as a person comes first. When we say "person with a mental disorder" we are emphasizing they are not defined by the condition they have. Their identity as a person comes first. When we say "person with a mental disorder" we are emphasizing they are not defined by the condition they have. Their identity as a person comes first. When	• developmentally	• people with intellectual	being discussed. Avoid terms
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with hearing loss' and so forth. Some Deaf people do not see themselves as disabled, but as			Blind (capitalized) rather than
forth. Some Deaf people do not see themselves as disabled, but as			'hearing-impaired', 'people
Some Deaf people do not see themselves as disabled, but as			with hearing loss' and so
themselves as disabled, but as			forth.
			Some Deaf people do not see
speakers of a different			themselves as disabled, but as
			speakers of a different
language.			language.

• hearing-impaired	• hard-of-hearing person	The word 'impaired' is an
person	• person who is hard-of-hearing	adjective defined as 'being in
• person who is hearing		an imperfect or weakened
impaired		state or condition'; 'unable to
• person with hearing		function normally or safely'
loss		(Merriam-Webster
		<u>Dictionary</u> , n.d.). For this
		reason, using the term
		'hearing impaired' has a
		negative connotation. Many
		people who are deaf think
		about it as part of their
		identity, not as an
		impediment or an
		impairment.
		When in doubt, please ask the
		person what their preference
		is.
• person with blindness	• blind person	
• visually challenged	• person who is blind	
person	• visually impaired person	
• sight-challenged	• vision-impaired person	
person	• person who is visually impaired	
wheelchair-bound	wheelchair user	Avoid language that uses
person	• person in a wheelchair	pictorial metaphors,
		negativistic terms that imply
		restriction, and slurs that
		insult or disparage a
		particular group.
AIDS victim	• person living with AIDS	

brain damaged	• person with a traumatic brain	
	injury	
• cripple	• person living with a physical	
• invalid	disability	
• defective	• person with a mental illness	
• nuts	• person with a history of mental	
• crazy	health challenge(s)	
• alcoholic	• person with alcohol use disorder	
drug addict	• person with substance abuse	
• drug abuser	disorder	

Additional Resources:

- Canadian Memorial Chiropractor College. (n.d.). Guidelines for inclusive language.
 https://www.cmcc.ca/about-cmcc/documents/public-policies/guidelines-for-inclusive-language.pdf
- Government of Canada. (2022, July 29). Inclusive language considerations.
 https://www.canada.ca/en/employment-social-development/programs/accessible-canada-regulations-guidance/consultation/inclusive-language.html
- Rick Hansen Foundation. (2021, December 3). *The power of inclusive language* [Video]. YouTube. https://youtu.be/FTnrxJZlNj4
- United Nations. (2022). Disability-inclusive communications guidelines.
 https://www.un.org/sites/un2.un.org/files/un_disability-inclusive_communication_guidelines.pdf
- United Nations. (n.d.). *Disability Inclusive Language Guidelines*. https://www.ungeneva.org/en/disability-inclusive-language

Terms Related to Ageism

Ageism is defined by the World Health Organization (WHO, 2021) as the "stereotypes (how we think), prejudice (how we feel), and discrimination (how we act) towards others or oneself based on age" ("What is agism?" section, para. 1).

The OHRC (n.d.) defines ageism as "a socially constructed way of thinking about older persons based on negative attitudes and stereotypes about aging and a tendency to structure society based on an assumption that everyone is young, thereby failing to respond appropriately to the real needs of older persons."

Ageism can cause harm to older adults, especially when younger individuals use patronizing speech based on the presumed limitations of older adults to address them. Similarly, older adults can cause harm when they disregard/under acknowledge or value the impact of younger adults, for example. This type of speech decreases people's performance when receiving instructions and increases their stress levels (Hehman & Bugental, 2015). "Ageism can change how we view ourselves, can erode solidarity between generations, can devalue or limit our ability to benefit from what younger and older populations can contribute, and can impact our health, longevity and well-being while also having far-reaching economic consequences" (WHO, 2021, "Is agism really a problem?" section).

Sometimes people underestimate the positive effect that intergenerational relationships might bring individuals. Intergenerational interactions are beneficial to both older and younger people, as demonstrated by many thriving Indigenous societies who organize their societies in this manner. Research shows that these interactions benefit older people by enhancing their well-being, improving communications skills, and sense of purpose, among others. Younger people also benefit from intergenerational interactions as they develop new communication skills, a sense of purpose, identity synthesis, subjective well-being, positive mood, self-esteem, positive attitudes toward older people, and friendships (Blais, et al., 2017; Kahlbaugh & Budnick, 2021; Pillemer et al., 2022).

In higher education ageism has a systemic dimension, meaning that university policies, structures, services, and educational programs sometimes do not consider the embedded barriers that older adults might face. Ageism also has an individual dimension, where the everyday interactions and the language people use reflect their assumptions and biases towards older adults. Language is a repository of culture that can embody stereotypes and discrimination, which may cause potential harm to targets, so it is necessary to learn the proper language to prevent ageism, show respect, and create an inclusive environment.

Poor Example	Better Example	Why?
the elderly	older adults	Many of the words
elderly people	older individuals	presented in the "Instead
• aged	• persons 55 or 65 years and	of" column are
aging dependents	older (aim for specificity. in	diminishing
• seniors	indigenous societies, age 55	generalization. Not all
• senior citizens	is the age when one is	older adults have the same
old people	considered aged)	capacities and identities. It
	• the older population	is important to be as
		specific as possible when
		speaking or writing about
		age and ask yourself "is it
		relevant to mention their
		age in this context?"; "do I
		need to use adjectives such
		as "cute" in this scenario?"
		In Indigenous societies
		age 55 and older is
		considered aged.
senile woman/women	older woman/women with a	The word "senile" is
	disability	defined as "relating to,
		exhibiting, or
		characteristic of old age";

				"exhibiting a loss of
				cognitive abilities (such as
				memory) associated with
				old age". To avoid ageism,
				it is recommended to
				avoid the word "senile"
				for it has a negative
				connotation.
•	Adjectives such as sweet,	•	Refer to the person by their	Adults should be treated as
	cute, adorable, senile, frail,		name	such. Using adjectives
	vulnerable, feeble,	•	Use adequate adjectives that	such as "cute" or
	incapacitated.		describe the individual:	"adorable" can sound
			thoughtful, amicable, caring	condescending and might
				make older adults feel
				belittled.
•	Expressions such as "You			Expressions such as this
	can't teach old dogs new			one can perpetuate
	tricks"			stereotypes and send the
				message that older adults
				are less cognitively or
				physically capable than
				others.
•	kid(s)	•	student(s)	Using the word "kid(s)" to
		•	client(s)	refer to a student or a
		•	student's name (e.g.,	group of students could be
			Charlie, Carla)	patronising and
				demeaning. The word
				"kid" has a range of
				meanings, including
				"child" or "children", and
				it could also be interpreted

	as inexperienced or
	•
	immature. Using "student'
	or "client" removes the
	assumption you know
	about their age or stage in
	life compared to you;
	signals the need for
	processes and policies that
	are inclusive to wider life
	experiences.
1	l

(Sources: APA 2020b; National Ageing Research Institute, 2022; Van Vleck, 2022)

Additional Resources:

- Canadian Cultural Mosaic Foundation. (2018). Language decoded. Canadian inclusive language glossary. https://acaging.ca/wp-content/uploads/2020/12/Language-Decoded.pdf
- Changing the Narrative. Ending Ageism Together. (n.d.). Style guidelines for avoiding
 ageist language. Retrieved September 5, 2022, from https://cnpea.ca/images/guidelines-for-age-inclusive-communication.pdf
- Government of Canada. (2022, August). Discussion guide on ageism in Canada.
 https://www.canada.ca/en/employment-social-development/corporate/seniors/forum/consultation-ageism/discussion-guide.html
- Ontario Human Rights Commission. (n.d.). Ageism and age discrimination (fact sheet).
 Retrieved September 5, 2022, from https://www.ohrc.on.ca/en/ageism-and-age-discrimination-fact-sheet

Terms Related to Race, Ethnicity, and Culture

Before learning about inclusive language related to race, ethnicity, and culture, it is important to understand what these three words mean.

Race is a "term used to classify people into groups based principally on physical traits (phenotypes) such as skin colour. Racial categories are not based on science or biology but on differences that society has created (i.e., "socially constructed"), with significant consequences for people's lives. Racial categories may vary over time and place and can overlap with ethnic, cultural or religious groupings" (<u>Government of Ontario</u>, 2022).

Ethnicity refers to "groups of people who share cultural traits that they characterize as different from those of other groups. An ethnic group is often understood as sharing a common origin, language, ancestry, spirituality, history, values, traditions and culture. People of the same race can be of different ethnicities" (Vice-President Finance and Operations Portfolio, University of British Columbia, n.d.).

Culture is "the shared, often unspoken, understandings in a group that shape identities and the process of making meaning.... it is a series of lenses that shape what we see and don't see, how we perceive and interpret, and where we draw boundaries" (Lebaron & Pillay, 2006, p. 14).

Words are powerful, and the language related to race and ethnicity when not used adequately can be harmful because race, ethnicity and culture are important parts on a person's identity. Avoid generalizations and carefully consider whether is important to provide information about a person's race or ethnicity. It is also important to call people by the affiliations they call themselves. Various ethnic groups on campus have made it clear via the President's Anti-racism Working Group Report (ARWG, 2020) that certain terminology is unacceptable. If it is relevant, be as specific and accurate as possible if preference is known. If it is relevant, and you have doubts about what word to use, it is better to ask the person. Be intentional about using words that can minimize harm and are culturally affirming.

Instead of	Try the Substitute	Why?
• negro	Black (capitalize when	The use of the n-word can
• n-word	referring to people,	trigger feelings of frustration,
• coloured	communities, cultures.	inferiority, confusion, isolation,
Afro-American	Use as an adjective)	and disappointment, among
	African Canadian	others (ARWG, 2020, p. 20). It
	(people of African	is highly recommended that
	descent from Canada)	anyone who uses the words
	African American	'negro', or the n-word prepares
	(people of African	the audience or provides a
	descent from the	warning that this word could
	United States)	trigger some difficult emotions
	Caribbean Canadian	and let them know the reasons
	(people of Caribbean	why this word will be used and
	descent from Canada)	provide the necessary
	Nigerian	background information.
	African	Whether you are a Western
		student or a faculty member,
		using the n-word in class
		without providing the
		educational objectives or
		purposes of its use, can harm,
		traumatize, and hinder students'
		learning process. It is essential
		to put the word in context and
		not use it deliberately since this
		could harm racialized
		individuals even if the word is
		not directed to them. It is crucial
		to understand that, though

		people can use the term, it does
		not mean that they should. To
		learn more about the use of
		the n-word, please refer to the
		additional readings list below
		this table.
		Also, Black and African
		American are not always
		interchangeable. An African
		Canadian is a Canadian person
		of African descent, and a
		Caribbean Canadian is a
		Canadian of a Caribbean
		heritage. If known, use the word
		preferred by the person. If not,
		use the word Black.
• Asian	• Asian (to refer to people	When possible, refer to the
• Oriental	in Asia)	specific nation, region, or
	Asian Canadian (people	country.
	of Asian descent from	
	Canada)	
	• Asian American (people	
	of Asian descent from	
	the USA)	
	• South Asian	
	• East Asian	
BIPOC (Black,	• The specific group you	It is recommended to use the
Indigenous, and People of	are referring to. For	words in BIPOC. That is, to
	example, 'Black,'	write or say Black, Indigenous,

Colour - to	be used in	'Indigenous,' 'Muslim,'	or People of Colour. Using the
context)		'Arabic,' 'Middle	acronym BIPOC can convey the
Brown pec	ople	Eastern'	wrong message that these three
		• People/Persons of	groups have had the same
		Colour	experiences, or that they are
		• Indigenous, Black, and	equal. The same is true with the
		People of Colour.	short form of People of Colour
		• equity-deserving group	(POC), which can include
		member(s)	various races and ethnicities. It
		• racialized	is recommended to be as specific
		people/individuals	as possible when referring to
		• global majority	race or ethnicity to recognize
		• made-marginalized	people's or groups' identities
		people.	and histories.
			For example, avoid using the
			term Person of Colour when you
			are actually referring to a Black
			person. Also, BIPOC could have
			different meanings depending on
			where the comma is placed. For
			example, Black Indigenous, and
			People of Colour.
• Latinx		Hispanic	The term Latinx is controversial
		• Latin American	in many contexts. If used, it is
		• Cuban, Colombian,	recommended to provide
		Venezuelan (be as	background information as to
		specific as possible)	why it is being used, for
			example, if it is being used to
			describe gender-expansive
			people.
L			1

		If known, it is better to use the
		term preferred by individuals.
Minority	racialized person	The term "minority" is a general
	member of racialized	term that has been used as a
	group	blanket term for different equity-
	racialized group	deserving groups. Also, the use
		of the word "minority"
		reinforces the idea of a White
		majority and can minimize
		historically marginalized people
		and promote erasure of
		distinctive communities and
		identities. This term is outdated.
		It is recommended to use the
		specific name of the group or
		groups you are referring to.

Additional Resources

- Asim, J. (2007). The N word: who can say it, who shouldn't, and why. Houghton Mifflin.
- Government of Canada. (2022, September 28). Guide on equity, diversity and inclusion
 Terminology. https://www.noslangues-ourlanguages.gc.ca/en/publications/equite-diversite-inclusion-equity-diversity-inclusion-eng#lettre-letter-E
- Kennedy, R. L. (1999). Who Can Say "Nigger"? And Other Considerations. *The Journal of Blacks in Higher Education*, 26, 86–96. https://doi.org/10.2307/2999172
- Oluo, I. (2019). So you want to talk about race. Seal Press.
- Western Libraries (2022). Western Libraries inclusive language guide. https://ir.lib.uwo.ca/wllanguageguide/1

Terms Related to Indigenous Peoples

The language related to Indigenous Peoples has evolved over time and using terminology and traditional names is crucial to demonstrate respect and build good relationships with Indigenous peoples. In this sense, recognizing outdated terminology and the appropriate words to use as substitutes is essential, keeping in mind that language is fluid and that some terms might change in the future.

It is also essential to recognize that specific words related to Indigenous Peoples might be acceptable or, on the contrary, offensive, depending on the context in which they are used. For example, the term 'Indian' is still used in some settings because of its legal and historical context (e.g., in the Indian Act), but within daily social use, this is an offensive term. Another example is the term 'Aboriginal', which is referenced in the Canadian Constitution, but not to be used with social settings. The federal government ceased use of the term 'Aboriginal' in 2016 and started using the term 'Indigenous' instead.

Additionally, it is crucial to recognize the diversity among Indigenous Peoples. As explained in the <u>Guide for Working with Indigenous Students</u> (2018) provided by the Office of Indigenous Initiative at Western University, "Referring to 'Indigenous people' or 'Indigenous culture' is problematic because it is used in the singular form and thus homogenizes many Indigenous cultures" (p. 18). It is respectful to refer to Indigenous communities by the name they have given themselves and use the plural form when necessary to demonstrate diversity.

The <u>Guide for Working with Indigenous Students</u> (2018) also explains that it is inappropriate to use **possessive pronouns** such as "our Indigenous students" or "Indigenous peoples of Canada", since this "reinforces an inferior and subjugated power relationship" (p. 18). Please refer to this guide to learn about working with Indigenous students.

Instead of	Why is this word not used	Try the Substitute
• Indian	The terms "Indian",	 Indigenous person
Aboriginal People	"Aboriginal People", and	 Indigenous Peoples
Native people	"native people" are now	(refers to the

	considered derogatory and outdated when used in reference to an individual. They are still used in many governmental, historical, and legal documents. When used, it is important to provide some context.	Indigenous population in Canada collectively, including First Nation, Métis, and Inuit)
Indigenous people or Indigenous culture (singular form)	"Indigenous people" and "Indigenous culture" are problematic terms because they do not recognize diverse Indigenous cultures that exist in Canada, where there are over 600 distinct First Nation communities alone When possible, be as specific as possible in terms of the Indigenous nation you are referring to. For example, near London there are three Indigenous Nations: Deshkan Ziibing (Chippewas of the Thames First Nation); Onyota'a:ka (Oneida Nation of the Thames); and the Munsee-Delaware Nation.	The Nation or Name of the Indigenous Group or person you are specifically referring to. For example, 'Ojibwe, Potawatomie, Odawa (Anishinaabe)' or 'Oneida, Mohawk, (Haudenosaunee)', etc.
• First Nations People	First Nations (Indigenous groups who do not identify as Métis or Inuit) have different languages, cultures, traditions, and spiritual beliefs. There are more than 600 distinct First Nations communities in Canada.	Use the culturally specific names they use to describe themselves
• Eskimo	Using the word "Eskimo" to refer to Inuit communities is considered derogatory. This word in the Cree language means "eaters of raw meat".	Inuit

The word "Inuit" comes from	
the Inuktitut language and is	
the preferred term of the	
Inuit.	

Additional Resources

- Wilson, K. (2018). *Pulling together: Foundations guide*. BCcampus. https://opentextbc.ca/indigenizationfoundations/back-matter/glossary-of-terms/
- Canadian Centre for Diversity and Inclusion Consulting Inc. (n.d.). *Indigenous terminology in Canada: A quick guide*. Retrieved July 12, 2022, from https://www.ccdiconsulting.ca/media/3336/indigenous-terminology-a-quick-guide.pdf
- Indigenous Corporate Training Inc. (2016). *Indigenous peoples terminology: Guidelines for usage*. https://www.ictinc.ca/blog/indigenous-peoples-terminology-guidelines-for-usage
- Indigenous Innovation. (2020, June 17). Why we say "Indigenous" instead of "Aboriginal". https://animikii.com/news/why-we-say-indigenous-instead-of-aboriginal

Terms Related to Gender Identity and Sexuality

The language related to gender has evolved and will continue to evolve as people find words to better describe their gender identities. To understand and show respect toward gender identity, it is crucial to have a clear notion of the main terms surrounding this topic to avoid a misusage of words than can be offensive, humiliating, or hurtful. Some definitions to consider are:

- Assigned female at birth (AFAB) / assigned male at birth (AMAB): "These terms are
 used to describe someone's assigned sex at birth and were created to acknowledge
 arbitrary assignments of gender" (Canadian Centre for Diversity and Inclusion [CCDI],
 2022, p. 22).
- Bigender: "Someone who moves between masculine and feminine identities or characteristics. They may sometimes identify as a man and sometimes as a woman" (CCDI, 2022, p. 22).
- 3. Cisgender: "A person whose gender identity is in alignment with the sex they were assigned at birth. The term is often shortened to 'cis'" (the 519, 2020).
- 4. Gender identity: "a component of gender that describes a person's psychological sense of their gender. Many people describe gender identity as a deeply felt, inherent sense of being a boy, a man, or male; a girl, a woman, or female; or a nonbinary gender (e.g., genderqueer, gender-nonconforming, gender-neutral, agender, gender-fluid) that may or may not correspond to a person's sex assigned at birth, presumed gender based on sex assignment, or primary or secondary sex characteristics" (APA, 2022).
- 5. Dead name: "The name that a person was given when they were born but they no longer use, usually a trans or non-binary person. Some people use the term 'birth name', but the word 'dead' is used to emphasize the seriousness of not using the person's birth name.

 Use of someone's 'dead name' is offensive and, in the case of a trans person, generally misgenders them" (CCDI, 2022, p. 24).
- 6. Gender affirming: "A broad description of actions or behaviours that validate someone's gender, such as using someone's correct pronouns (gender affirming language)" (CCDI, 2022, p. 25).

- 7. Gender binary: "A social system whereby people are thought to have either one of two genders: 'man' or 'woman.' These genders are expected to correspond to birth sex: male or female. In the gender binary system, there is no room for living between genders or for transcending the gender binary. The gender binary system is rigid and restrictive for many people whose sex assigned at birth does not match up with their gender, or whose gender is fluid and not fixed" (the 519, 2020).
- 8. Gender expansive: "Someone who identifies with a broader and more flexible concept of gender" (CCDI, 2022, p. 26).
- 9. Gender expression: "How a person publicly expresses or presents their gender. This can include behaviour and outward appearance such as dress, hair, make-up, body language, and voice. A person's chosen name and pronoun are also common ways of expressing gender. All people, regardless of their gender identity, have a gender expression and they may express it in any number of ways" (the 519, 2020).
- 10. Gender non-conforming: "An umbrella term for someone who identifies or expresses themselves outside of the gender binary. The term may refer to someone who identifies as trans or it may not" (CCDI, 2022, p. 26).
- 11. Genderfluid: Someone who does not have a fixed gender identity. They may move between many gender identities and expressions.
- 12. Genderqueer/Non-binary: "Individuals who do not follow gender stereotypes based on the sex they were assigned at birth. They may identify and express themselves as "feminine men" or "masculine women" or as androgynous, outside of the categories "boy/man" and "girl/woman." People who are non-binary may or may not identify as trans" (the 519, 2020).
- 13. Indigiqueer: "An identity term that may be used by someone who is both Indigenous and queer that emphasizes the intersections of both identities" (CCDI, 2022, p. 27).

- 14. Intersex: "A person born with sex characteristics (chromosomes, gonads, sex hormones, or genitals) that do not fit the typical medical definitions of male or female bodies" (the 519, 2020).
- 15. Misgender: "The act of referring to someone, intentionally or not, with a term that does not align with their gender identity. This includes using the wrong pronouns, using a trans person's dead name, or using a gendered term (sir or ma'am, husband or wife, Mr., Mrs., etc.)" (CCDI, 2022, p. 28).
- 16. Non-binary: "An umbrella term for gender identities that fall outside of the man-woman binary" (the 519, 2020).
- 17. Preferred gender pronouns: "An outdated term that refers to the pronouns that align with someone's gender identity. Pronouns are not a preference, but a fact. This term should be replaced by using only the word pronouns" (CCDI, 2022, p. 29).
- 18. Sex/biological sex: "The medical term based on physical characteristics and anatomy used to designate people as male, female, or intersex. Biological sex is distinct from gender identity" (CCDI, 2022, p. 30).
- 19. Sex assigned at birth: "Describes the sex, separate from gender identity, that someone was given at birth based on their external anatomy" (CCDI, 2022, p. 30).
- 20. Sexual orientation: "The direction of one's attraction. Some people use the terms gay, straight, bi, pan, or lesbian to describe their experience" (the 519, 2020).
 - a) Alloromantic (Allo): "a person who does experience romantic attraction (i.e. they are not on the aromantic spectrum). This term says absolutely nothing about the gender or genders that a person is attracted to - just that they experience romantic attraction" (<u>Trans Wellness Ontario, n.d.</u>).

- b) Allosexual (Allo): "a person who does experience sexual attraction (i.e. they are not on the asexual spectrum). This term says absolutely nothing about the gender or genders that a person is attracted to just that they experience sexual attraction" (Trans Wellness Ontario, n.d.).
- c) Aromantic (Aro): "refers to a person who experiences a lack of romantic attraction. Aromantic individuals do not have an innate desire to be in a relationship with specific individuals, or they may feel disconnected from the idea of romance. Aromantic is also an umbrella term to describe the diversity of ways that people experience aromanticism" (<u>Trans Wellness Ontario, n.d.</u>).
- d) Asexual (Ace): "refers to a person who experiences a lack of sexual attraction.

 Asexual people may not want to have sex, they may not be interested in sex, they may not experience sex drive or libido, or they may be repulsed by sex each person's experience of asexuality is unique. Asexual is also an umbrella term to describe the diversity of ways that people experience asexuality" (Trans Wellness Ontario, n.d.).
- e) Bisexual (Bi): "a person who experiences attraction to some people of their gender, and some people of another gender. The term bisexual does not necessarily enforce the gender binary it simply means that the person experiences attraction to two or more genders" (Trans Wellness Ontario, n.d.).
- f) Heterosexual (Het): "a person who is primarily attracted to people who are not the same gender as them. The concept of heterosexuality is often socially constructed, with the idea of 'man' being attracted to 'woman'. However, that does not always resonate for some people for example, a cis man may be attracted to a nonbinary person, and they may both use the term 'heterosexual' (<u>Trans Wellness Ontario, n.d.</u>).
- g) Gay: "someone who experiences attraction primarily to someone of the same gender" (Trans Wellness Ontario, n.d.).

- h) Lesbian (Les): "typically used to refer to a woman who experiences attraction primarily to other women or towards feminine people. The term lesbian includes anyone who identifies as a woman: including trans women. Some nonbinary people may also use this term if it resonates with their own sense of identity and experience of attraction" (Trans Wellness Ontario, n.d.).
- i) Pansexual (Pan): "A person who experiences attraction for people regardless of gender. Pansexual people may refer to themselves as being gender-indifferent, asserting that someone's gender is not a determining factor in their attraction to others" (Trans Wellness Ontario, n.d.).
- j) Queer: "the term "queer" is used to refer to someone who is not heterosexual to describe their individual sexual orientation. Additionally, the term queer can also be used as an umbrella term to describe the diverse community outside of heterosexuality" (<u>Trans Wellness Ontario, n.d.</u>).
- 21. Trans: "An umbrella term referring to people whose gender identities differ from the sex they were assigned at birth. "Trans" can mean transcending beyond, existing between, or crossing over the gender spectrum. It includes but is not limited to people who identify as transgender, non-binary or gender non-conforming (gender variant or genderqueer)" (the 519, 2020).
- 22. Trans man: "Someone who was assigned female at birth and identifies as a man. They may be at any point along their transition or may not be transitioning at all. Some people prefer to be referred to as a trans man, whereas some may prefer to be referred to as a man" (CCDI, 2022, p. 31).
- 23. Trans woman: "Someone who was assigned male at birth and identifies as a woman. They may be at any point along their transition or may not be transitioning at all. Some people prefer to be referred to as a trans woman, whereas some may prefer to be referred to as a woman" (CCDI, 2022, p. 31).

- 24. Transgender: "An umbrella term used to describe a person whose gender identity is anything other than their sex assigned at birth. The term is also used more narrowly to describe someone who identifies as or is transitioning/has transitioned to align their body with their gender identity. May be shortened to 'trans'" (CCDI, 2022, p. 31).
- 25. Transition: "The process of changing one's gender expression to align with their gender identity. Transition is not a linear process and is a deeply personal experience. There are four general aspects of transition:
 - Social: name, pronouns, clothing, hair, etc.
 - Medical: hormone therapy.
 - Surgical: gender affirming surgeries.
 - Legal: changing legal identification, birth certificate, driver's license, passport, etc.

It is important to understand that the transition process can vary greatly from person to person, there is no set start or end point, and a person does not need to do all four steps to transition. The term 'transition' can also be misleading as a person is not changing their gender, they are changing their bodies and appearance to align with their already existing gender identity" (CCDI, 2022, p. 31-2).

Note: It is not appropriate to ask a person about their transition. If you want to learn about the OHRC's Policy on Preventing Discrimination because of Gender Identity and Gender Expression (2014), please visit

https://bc.healthyagingcore.ca/resources/words-are-powerful-style-guidewriting-and-speaking

26. Two-Spirit (2-Spirit): "Two-Spirit is a term introduced by Elder Myra Laramee in 1990 at the third annual Native American and Canadian Aboriginal LGBT people gathering in Winnipeg. It is "an English umbrella term to reflect and restore Indigenous traditions forcefully suppressed by colonization, honouring the fluid and diverse nature of gender

and attraction and its connection to community and spirituality. It is used by some Indigenous People rather than, or in addition to, identifying as LGBTQI". This term is the translation of the Anishinaabemowin term *niizh manidoowag*, which means two spirits. The teachings, roles, and responsibilities for a Two-Spirit person differs from community to community. Not all queer Indigenous people use this term, but Two-Spirit is an identity specific to being Indigenous and can only be claimed by Indigenous people" (CCDI, 2022, p. 33).

Below is a list of some outdated words and more appropriate substitutes. Keep in mind that these words will keep evolving and that it is important to unlearn and learn as the inclusive language changes.

Instead of	Try the Substitute	Why
• birth sex	• assigned sex	
• natal sex	• sex assigned at birth	
• sex change	• transition-related surgeries,	
	gender-affirming surgeries or	
	gender-confirming surgeries.	
born a girl, born female	• assigned female at birth (AFAB)	
• born a boy, born male	• assigned male at birth (AMAB)	
• homosexual	• gay, lesbian, heterosexual,	Homosexual is an
	bisexual, asexual, queer,	outdated term to
	polysexual, or pansexual,	describe a sexual
	among others.	orientation in which a
		person feels physically
		and emotionally
		attracted to people of
		the same gender.

• transvestite	• 2SLGBTQ+, 2SLBGTQIA+,	Consider your audience
• transsexual (unless being	etc.	when using the term
used medically)	transgender people	"queer"; not everyone
• transgenderist	trans and gender nonbinary	receives this word
• transgenderism	folks or folx	positively; many
 transgendered 	• genderqueer queer*	members of the
• is transgendering	a trans person	LGBTQIA+
	is transitioning	community have now
	• trans woman	reclaimed it.
	• trans man	
• mankind	humankind, human beings	Using "man" in words
manning the office	staffing the office	such as "mankind" are
• man hours	working hours	gendered. It is
• manmade	artificial, synthetic, or	recommended to use a
	constructed	neutral language, such
• manpower	staff a project	as "humankind", for
man a project	1 3	example. This can also
1 3		be applied to other
		words and phrases, such
		as "manning the
		office", where the
		substitute "staffing the
		office" can be used.
sexual preference	• sexual	The verb "to prefer"
	orientation/sexuality/sexual	implies that an
	identity	individual has a choice
		in terms of their sexual
		identity.
• females	• women, men, girls, boys	Specific nouns reduce
• males		the possibility of
	<u> </u>	

	•	cisgender men, cis men,	stereotypic bias and
		cisgender women, cis women,	often clarify discussion.
		cis people, cis allies	Avoid automatically
	•	transgender men, trans men,	placing socially
		transgender women, trans	dominant groups first
		women, transgender people,	(e.g., men then
		trans people	women).
	•	gender-fluid people, gender-	
		nonconforming people, gender-	
		expansive people, gender-	
		creative people, agender people,	
		bigender people, genderqueer	
		people	
	•	individuals, adults, children,	
		adolescents, people, humans	
• ladies	•	folks	
• gentlemen	•	colleagues	
• guys	•	everyone	
	•	individuals	
preferred pronouns	•	identified pronouns	"Preferred pronouns"
	•	self-identified pronouns	implies that people
	•	pronouns	have a choice about
			their gender, when this
			is not really a
			preference. It is part of
			their identity.
			When referring to a
			known individual, use
			the person's identified
			pronouns.
	•		

	If an individual
	identified pronoun is
	not known, use the
	singular "they" to avoid
	misgendering the
	person.
	Continue reading to
	learn more about
	pronouns.

(Sources: APA, 2020b; CCDI, 2022; University of Wisconsin, 2022)

Gendered Pronouns

"A gendered pronoun is a pronoun that references a person's gender, such as 'hers/his,' 'he/she,' 'him/her,' or 'herself/himself.' Pronouns in English originally developed around binary gender norms (male/female) and may not match a person's gender identity or expression. It is more inclusive to use the gender-neutral pronoun 'they' in written communication. Further, many nonbinary and gender fluid persons prefer the gender-neutral pronoun 'they' in reference to themselves" (British Columbia Public Service Agency, 2018, p. 21).

Importance of Using the Correct Pronouns

For many people within society, it is common practice to make assumptions about a person's gender based on how they look. However, the conclusions are not always correct, which can potentially harm members of our community. Using the appropriate pronouns when addressing someone is a sign of respect and validation—ignoring the personal pronouns that a person prefers is offensive and has a tremendous impact on individuals, as it perpetuates systems of oppression that have affected members of the 2SLGBTQIA+ community.

Sharing Your Pronouns

To share your pronouns, you could say, "Hi, my name is Lisa, and I go by the pronoun 'she'" or "I'm Alex, and I'm referred to by 'he/him' pronouns."

Not everyone feels comfortable indicating their pronouns in every setting, and no one should feel forced to do so. If they prefer not to share their pronouns, only refer to the person by their name. For example, "Here you go, Peter" and "Let's call Beth."

Asking Someone Their Pronouns

If you meet someone new one-to-one, you might say, "Hi, I'm Lisa, and I go by 'they' pronouns.

How should I refer to you?" You could also ask:

- "What pronouns do you use?"
- "How would you like me to refer to you?"
- "Can you remind me what pronouns I should be using for you?"

If you used the wrong pronouns and realized it right away, apologize immediately and move on. If you discover your mistake later, apologize in private and move on.

If you hear someone use the wrong pronoun to refer to a person, kindly correct the person who made a mistake in private if necessary.

Traditional Pronouns Table

Pronouns	Subject	Object	Possessive determiner	Possessive pronoun
Не	He discussed the outcomes with the team.	I met him.	His work was reviewed earlier.	The books are his.
She	She discussed the outcomes with the team.	I met her.	Her work was reviewed earlier.	The books are hers

Nonbinary Pronouns Table

The following chart provides examples of some nonbinary gender pronouns in various forms. This list is not exhaustive.

Pronouns of	Nominative	Objective	Possessive	Possessive
reference	(subject)	(object)	determiner	pronoun
they/them/theirs	They discussed	I	Their work	The books
	the outcomes	met them.	was reviewed	are theirs.
	with the team.		earlier.	
per/pers	Per discussed	I met per.	Pers work was	The books are
	the outcomes		reviewed	pers.
	with the team.		earlier.	
ey/em/eirs	Ey discussed	I met em.	Eir work was	The books
	the outcomes		reviewed	are eirs.
	with the team.		earlier.	("airs")
	("ay")		("air")	
ze/hir/hirs	Ze discussed	I met hir.	Hir work was	The books
	the outcomes	("heer")	reviewed	are hirs.
	with the team.		earlier.	("heers")
	("zee")			
ze/zir/zirs	Ze discussed	I met zir.	I met zir.	The books
	the outcomes	("zeer")	("zeer")	are zirs.
	with the team.			("zeers")
	("zee")			

(Adapted from University of Wisconsin, 2022)

https://www.practicewithpronouns.com/#/? k=ejsnm6

Learning about and using the proper pronouns might be new to you. With practice it will become familiar.

^{**}Practice the use of pronouns on the following website:

Additional Resources

- The 519. (2020, February). *Glossary of terms*. https://www.the519.org/education-training/glossary/
- UN Women. (n.d.). *Gender-inclusive Language Guidelines. Promoting Gender Equality through the Use of Language*. Retrieved 2022, August 4 from https://ittffoundation.org/get-inspired-tt4all?file=files/cms/get-inspired/gi-tt4all/gender-equity/guidelines-on-gender-inclusive-language-en.pdf&cid=24529
- United Nations. (n.d.). *Guidelines for gender-inclusive language in English*. Retrieved August 4, 2022, from https://www.un.org/en/gender-inclusive-language/guidelines.shtml
- United Nations. (n.d.). *Toolbox for using gender-inclusive language in English*. Retrieved August 4, 2022, from https://www.un.org/en/gender-inclusive-language/toolbox.shtml

Terms Related to Socioeconomic Status

Socioeconomic status is "the position of an individual or group on the socioeconomic scale, which is determined by a combination of social and economic factors such as income, amount and kind of education, type and prestige of occupation, place of residence, and—in some societies or parts of society—ethnic origin or religious background" (APA Dictionary of Psychology, n.d.).

The language related to socioeconomic status can sometimes be derogatory and non-inclusive. It is essential to be as specific as possible to avoid generalizations, stereotypes, and biases. In this sense, providing context is crucial (for example, country, socioeconomic guidelines, etc.). Furthermore, using non-inclusive language can reinforce and perpetuate current systems of oppression.

Instead of	Try the Substitute	
• the poor low-class people	people whose incomes are below the federal poverty	
	threshold	
• poor people	neighbourhoods with high poverty rates	
• homeless	• people whose self-reported incomes were in the lowest	
	income bracket	
	 undomiciled/ without fixed address 	
	 people experiencing homelessness 	
• low/high class	low/high income	
• poor/rich	• below poverty level	

Terms Related to Marital and Family Status

Titles such as Mr., Mrs., or Ms. are gendered, and people tend to use them based on assumptions commonly rooted in physical appearance, for example. When someone does not know the individual they are addressing, it is appropriate to ask how the person would like to be addressed. When possible, use people's first names, or a title such as 'Professor' or 'Teacher' and people's last name.

Regardless of an individual's gender, it is recommended to use neutral terms to refer to couples, such as 'spouse' or 'partner'. The word 'spouse' is usually used to indicate that a couple is married, and the term 'partner' commonly suggests that individuals are in a relationship. Using these neutral words is a sign of respect and validation. However, this might change depending on cultural norms since, in some cultures, the terms 'spouse' or 'partner' might imply a state of non-marital status.

Instead of	Try the Substitute
• wife	• spouse
• husband	• partner
girlfriend	significant other
• boyfriend	
natural parent	birth parent
• real parent	biological parent
• mother	• parent
• father	• guardian
• sister	• sibling
• brother	
• son	• child
• daughter	• kid

(Source: APA, 2020b)

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